



Jensen Lakes

Last Revised: May 30, 2026

## Jensen Lakes Homeowner's Association No-Entry Policy

The No-Entry Policy is intended to ensure that access is granted only to residents and their guests who are in good standing, while promoting a safe, enjoyable experience and protecting the exclusivity of a private lakeside community. This policy also supports and protects the shared responsibilities of JLHOA members and staff for the benefit of the Jensen Lakes community.

### No Card, No Access

All JLHOA members aged 12 and older must carry their **physical membership card** when accessing any JLHOA amenity.

**Exception:** "Pre-Possession" residents with a valid pass may be asked identifying questions to verify access and may be required to present a government-issued ID.

Adult members may bring up to 6 guests per household.

Youth members ages 12 to 17 who are not accompanied by a parent or responsible adult (18+) are limited to bringing a maximum of 2 guests at a time, each.

Children 11 and under must be accompanied by a parent or guardian with a membership card. Any child left unattended in the park will result in a profile warning.

\*Guardians are any resident or household member (nannies included) above the age of 12. Please note that nannies must have a valid profile under the family household, otherwise no access will be permitted.

Members who wish to bring more than 6 guests must contact the **JLHOA maintenance office** in advance to request approval.

### Non-Resident & Guest Access

#### Jensen Lakes Household Guests

Household guests\* are people who **do not** reside within the household, and must be accompanied by a resident to enter the park/facility. Residents **must** meet their guests at the gate check-in and notify JLHOA staff of guest arrival.

\*Guests are considered to be anyone above the age of 2 years old.

Members who wish to bring more than 6 guests must contact the **JLHOA maintenance office** in advance to request approval.

#### Nannies/Babysitters/Caregivers

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Please visit [www.jensenlakeshoa.ca](http://www.jensenlakeshoa.ca) for further information and updates.  
Have questions? Email us at [info@jensenlakeshoa.ca](mailto:info@jensenlakeshoa.ca) or call (780) 347-0460

If not registered under the homeowners entourage, individuals will not be permitted into the park. The homeowner must email the JLHOA or Core Management to request registration and provide a government issued photo ID.

## **Outside Visitors**

Outside visitors are individuals who do not reside in Jensen Lakes and do not have a connection to any resident. Outside visitors are not permitted unless otherwise approved by the JLHOA at their sole discretion. Residents must not allow anyone into the community or its amenities without first confirming with the JLHOA.

**IF YOU DO NOT KNOW THE PERSON, PLEASE DO NOT LET THEM IN  
RESIDENTS ARE RESPONSIBLE FOR THE BEHAVIOR AND ETIQUETTE OF THEIR GUESTS**

## **Outstanding HOA Fees**

### **Annual HOA Fees**

Residents who have not paid their annual HOA fees\*, will be denied access to the park. Property Owners are responsible for paying annual HOA fees in full and on time.

\*Unpaid accounts will be transferred over to field law, May 1st of each calendar year.

### **Outstanding Outdoor Bookings, Rental Items, & Guest Fees**

Any outstanding fees **must** be settled immediately, annual HOA fees or any other fees outstanding more than 30 days will be denied entry until settled.

**ANY QUESTIONS REGARDING OUTSTANDING FEES SHOULD BE DIRECTED TO CORE MANAGEMENT**

## **Membership Suspensions**

### **Zero Tolerance for Verbal Abuse**

While we strive to create a safe and supportive environment for all, your cooperation in maintaining respectful conduct is essential. Many of our team members are young, and are experiencing their first job at Jensen Lakes. Encouragement goes a long way.

- **Verbal Abuse Definition:** Verbal abuse includes, but is not limited to, the use of offensive language, threats, insults, harassment, or any form of behavior that may cause emotional harm or distress to staff members and other residents or guests.
- **Member Responsibility:** JLHOA members are expected to interact with staff **respectfully** and **professionally** at all times. Any form of verbal abuse towards staff will not be tolerated under any circumstances.
- **Accountability for Guests:** Members are also responsible for the behavior and etiquette of their guests. Should a guest engage in verbal abuse of staff, the member will be held accountable for that behavior and subject to the same consequences as if the member themselves had committed the offense.

- **Consequences of Abuse:** Any member found to be verbally abusive towards staff or other residents, will have their membership privileges suspended **immediately**, pending a review of the incident. In severe or repeated cases, the member's membership may be permanently revoked.
- **Reporting and Investigation:** All incidents of verbal abuse will be taken seriously and investigated thoroughly. Staff members are encouraged to report any abusive behavior, and members are required to cooperate with any inquiries regarding such matters.

### **Non-Compliance with JLHOA Rules & Regulation**

All JLHOA Rules & Regulations are in place to best manage the beach and to ensure the safety of **ALL** Jensen Lakes residents and staff. Violation to any of the JLHOA rules & regulations, may or may not result in temporary suspension depending on severity and may result in escalated disciplinary action.

***Disclaimer:** The Jensen Lakes Homeowners Association makes no representations or warranties, express or implied, regarding the accuracy or completeness of this information. The Association, its directors, affiliates, and property managers shall not be liable for any damages, losses, or expenses arising from the use of or reliance on this document. April 30, 2026.*