



Last Revised: September 2, 2026

Jensen Lakes Homeowner's Association Multi-Sport Court Rules & Regulations

The JLHOA Multi-Sport Courts are primarily designed and fully supported for Tennis and Pickleball. Residents may use the courts for other low-impact, compatible racquet-based sports provided they bring their own equipment, cause no damage to the court surface or equipment, and adhere to all JLHOA rules.

General Rules & Hours of Use

Visit www.jensenlakeshoa.ca for updated hours, rules & regulations.

Hours & Access: Courts are open seasonally during posted operating hours. Playing outside designated hours is strictly prohibited to comply with municipal noise bylaws.

Mandatory Waiver Policy: Every resident member aged 12 and older **MUST** have an active, signed waiver on file prior to entering or using the courts.

- **Signing Authority:** Only legal adults (aged 18 and older) may complete and submit a waiver. Parents or legal guardians must sign on behalf of minor children.
- **Expiration:** All waivers expire annually on December 31.

Guest Policy & Age Restrictions: Courts are strictly for resident members and their accompanied guests.

- **Guest Capacity:** Residents may bring up to 3 guests per court (maximum of 4 people total per court). Guests do not sign waivers; the hosting member assumes full responsibility for guest conduct and court damage.
- **Children Under 12:** Must be physically accompanied by an adult at all times.
- **Minors (Ages 12-17):** May access and use the courts independently **ONLY IF** a parent/guardian has signed their annual waiver. Minors (12-17) **CANNOT bring guests** unless the parent or legal guardian who signed their waiver is physically present on the court or courtside.

Footwear Requirements: Proper non-marking athletic court shoes are **REQUIRED** at all times.

- **Permitted:** Smooth, non-marking soles designed specifically for court sports (tennis, pickleball, badminton). Light soles or certified non-marking dark soles are allowed.
- **Prohibited:** Black hard-soled street shoes, dress shoes, work boots, running shoes with deep/aggressive treads, cleats, spikes, sandals, flip-flops, or bare feet. Any footwear that scuffs or damages the court surface is strictly forbidden.

Membership Card Required: Residents must submit their physical JLHOA Membership Card to staff for the duration of court use. Membership cards are also required when completing waivers or making reservations.

Equipment & Rentals: A limited supply of racquets and balls is available to borrow from JLHOA staff.

Reservations & Time Limits

All court time slots run for 60 minutes (55 minutes of play with a 5-minute transition buffer). Players must fully vacate the court by the end of the hour.

- **JLHOA Multi-Sport Court A (Reservable):**
 - Limit of one reservation per household per day via the online request form.
 - Residents must check in at the Maintenance Office or state reservation details via the gate intercom upon arrival.
 - In the absence of a reservation, Court A is available on a first-come, first-served basis for one hour time slots.
- **JLHOA Multi-Sport Court B (Non-Reservable):**
 - Operates strictly on a first-come, first-served basis.
 - If no other players are waiting, users may continue for an additional hour.

Permitted Sports

A. JLHOA-Supported Sports (*Equipment Available*)

- Tennis
- Pickleball

B. Additional Compatible Sports (*Resident-Provided Equipment Only*)

- Badminton
- Other low-impact racquet sports that:
 - Use non-marking balls or shuttlecocks
 - Do not require net adjustments
 - Do not damage the court surface
 - Do not involve aggressive movement or heavy equipment

Prohibited Sports (Explicitly Not Allowed)

To protect the court surface and ensure safety, the following sports are **NOT** permitted:

- Volleyball
- Soccer
- Basketball
- Football
- Spikeball
- Hockey (ball or stick)
- Lacrosse
- Baseball / Softball
- Any sport requiring cleats, boots, or aggressive footwear
- Any sport involving hard balls, heavy equipment, or high-impact play

Net & Court Restrictions

- Residents may not adjust, raise, lower, or attach anything to the JLHOA tennis/pickleball net or posts. Please request staff for assistance.
- No equipment may be dragged across the court surface.
- No chalk, tape, or temporary markings are permitted.

Court Etiquette

- Do not enter the court until the previous group has finished. Be courteous and share court time during peak hours.
- Limit of 4 people on a single court at a time.
- Those waiting must remain outside the fenced court area.
- All spectators must remain outside the fenced court area at all times.
- Do not walk behind players during play; wait for a natural break.
- Pick up all trash, water bottles, and personal items.
- Use the trash cans to discard any garbage.
- Please request JLHOA staff for any adjustments.

Prohibited Items

- No smoking, vaping, or use of e-cigarettes
- No pets
- No loud music, profanity, or disruptive behavior
- No bicycles, skateboards, rollerblades, scooters, or strollers
- No food, alcoholic beverages, or glass containers
- No chairs, benches, or other hard objects that may damage the court surface
- All other general park rules and regulations continue to apply

Damage, Safety & Responsibility

- Users are responsible for any damage caused during their time slot.
- Report damage or safety concerns to JLHOA staff immediately.
- Failure to report damage may result in repair charges or suspension.

Maintenance Closures

- Courts may be closed periodically for maintenance, weather conditions, or other operational reasons.
- Notices will be posted via JLHOA email announcements, website, and Instagram when possible.
- Staff may close courts at any time if conditions impact user safety.

Equipment Rentals

- Limited equipment is available for checkout at the JLHOA office.
- A membership card is required to borrow equipment.
- Equipment must be returned in good condition.

- Available equipment:
 - Tennis Racquets (Limit 4)
 - Tennis Balls (Limit 2)
 - Pickleball Paddles (Limit 4)
 - Pickleballs (Limit 2)

Booking & Information

Visit the JLHOA website for:

- Multi-Sport Court Rules & Regulations
- Waiver Forms
- Acuity Scheduling — Court A RSVP
- Contact Information

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